

Family Hubs consultation

2 October - 3 December

Have your say on our
proposals for the roll out
of family hubs across
Nottinghamshire

**WIN
£150**

You can also be entered
into a free prize draw to
win £150 Love to Shop voucher
if you complete the questionnaire.
Terms and conditions apply.



Overview

Family hubs aim to make a positive difference to children, young people and their families by providing joined up, local services which will provide the right support at the right time.

A key aim is to provide a 'front door' to families, offering a 'one stop shop' of family support services from conception and pregnancy to late adolescence, including a focus on pregnancy, babies and toddlers.

Services will include information, advice and guidance, parenting programmes and one to one support, clinics and appointments with health professionals e.g. midwives, breastfeeding support sessions, appointments with specialist services such as counselling, substance use, domestic abuse services, housing and benefits advice.

Each family hub is unique to the local community it serves and aims to make a positive difference to young people, parents, carers and their children by providing a mix of physical and virtual spaces, as well as support in family homes, where families can easily access non-judgmental information, advice and support.

As we develop family hub networks in Nottinghamshire, we want to gather your views and ideas, so that we make sure that the services provided meet the needs of local families.

You can find out more about how we will use your data at:

www.nottinghamshire.gov.uk/media/2894919/consultationsandsurveysprivacynotice.pdf

You can also be entered into a **free prize draw to win a £150 Love to Shop voucher** if you complete the questionnaire. You can find our competition terms and conditions at:

www.nottinghamshire.gov.uk/global-content/competition-terms-and-conditions



The survey will close on **3 December 2023**.

Look out for more opportunities to get involved by following our social media:

Facebook www.facebook.com/nottinghamshire

Instagram Nottinghamshire County Council (@nottscountycouncil)
www.instagram.com/nottscountycouncil

X (formerly Twitter) Nottinghamshire County Council (@NottsCC)
<https://twitter.com/NottsCC>

You can also follow the Nottinghamshire Families Information Service on Facebook www.facebook.com/nottsfis and Instagram www.instagram.com/nottsfis and visit our webpages for more information at www.nottinghamshire.gov.uk/care/family-hub/what-are-family-hubs

If you have any questions, please contact EarlyHelpReview@nottsc.gov.uk, or call **0300 500 80 80**.

Please tell us about yourself

1 Are you taking part in this consultation as:

Please tick **one**

- A local resident who is/whose partner is expecting a baby
- A parent or carer with dependent children
- A young person (18 years and under)
- A young person aged 19-25 with Special Educational Needs or Disabilities
- A local resident with no dependent children
- A local professional or volunteer working with children, young people and families
- A county, district or parish councillor
- Other (please specify below)

2 If you are a parent or carer, what age is your child/children?

Please select **all** that apply

- under the age of 5
- aged 5-11
- aged 12-18
- aged 19-25
- 26 or older

Do any of your children have special educational needs or disabilities?

Please select only **one** item

- Yes
- No



3 If you are a local professional or volunteer working with children, young people and families, where do you work?

Please select **all** that apply

- | | | | |
|------------------------------------|----------------------------------------------|-------------------------------------|------------------------------------------|
| <input type="checkbox"/> Ashfield | <input type="checkbox"/> Bassetlaw | <input type="checkbox"/> Broxtowe | <input type="checkbox"/> Gedling |
| <input type="checkbox"/> Mansfield | <input type="checkbox"/> Newark and Sherwood | <input type="checkbox"/> Rushcliffe | <input type="checkbox"/> Nottingham City |

Who do you work or volunteer for?

Please select only **one** item

- Local Council - District Council, Parish Council, County Council
- Educational Establishment: Early Years Setting, School, Further Education College, alternative education provider
- Health provider or commissioner: community or acute health services, place-based partnership, primary care network, integrated care system
- Private business or limited company
- Voluntary or community sector
- Faith group
- Other

4 What is your full postcode?

Optional to answer. Professionals and volunteers can skip this question

Locating Family Hubs

The council is planning to change its Children's Centre Service buildings to Family Hubs which offer a range of services for families with children of all ages. The buildings will continue to be used to provide services for new parents and preschool children but will also host a range of services for families with older children.

5 What do you think about this proposal?

6 Do you agree that Children's Centres should become Family Hubs?

Please select only **one** item

- Yes No Don't know If you answered no - please tell us why below

7 We also plan to provide Family Hub services from other venues as well as online. Which venues would you like to access Family Hub Services from?

Please select **all** that apply

- Colleges
- Community centres
- Council offices (district and county councils)
- Health centres
- Libraries
- Schools
- Young people's centres
- Other - Please give us your ideas and suggest venues below:



What do you think about living in Nottinghamshire?

8 Tell us about three good things for families, children and young people living in Nottinghamshire

1:

2:

3:

9 Name one thing you think needs to improve to meet families, children and young people's needs in Nottinghamshire

Finding information and advice

10 How do you prefer to access information, advice, and guidance?

Please select **all** that apply

- Websites
- Social media
- Telephone
- Texting services
- Apps
- Talking to friends and family
- Talking to a professional
- Other (please state)

11 If you choose to access information on websites, do you use any of the following websites?

Please select **all** that apply

- NHS
- Council sites
- Notts Help Yourself
- NottAlone
- Health for Kids
- Health for under 5s
- Health for Teens
- Schools
- Other - please list other sites you find useful for information and advice about children and families:



12 If you prefer to access information on social media, do you use any of the following platforms?

Please select **all** that apply

- Facebook Instagram Twitter/X YouTube TikTok
- Other - please list other sites you find useful for information and advice about children and families:

13 If you choose to access information on apps, do you use any of the following apps?

Please select **all** that apply

- MyNotts NHS Mind of My Own BabyBuddy
- Other - please tell us about other apps you find useful for information and advice about children and families:



What is important to you?

14 Parents and carers - what help and support, if any, do you or your family need?

Please select **all** that apply

- Pregnancy
- Being a new parent
- Information about childcare funding and different types of childcare
- Starting nursery, school, college or university
- Parenting advice such as toilet training, getting my child to sleep
- Advice on managing children's behaviour
- Information on children's talking and communication
- Crafts, play and learning activities to do at home
- Information on family health and wellbeing, such as healthy eating, breastfeeding, stopping smoking
- Information on work, training and volunteering
- Information on benefits
- Information on housing
- Information about being a parent of children aged 0 to 4
- Information about being a parent of children aged 5 to 11 years
- Information about being a parent of teenagers
- Information to improve emotional and mental health for me/my child/ren
- Information to help my relationship with my partner/family members
- Information to help me manage my finances
- Information about healthy lifestyles
- Guidance on how to manage bullying and exploitation
- Guidance on how to support my child with special educational needs or disabilities
- Information about keeping me/my child safe online
- One-to-one family support
- Drop-in services to access information, advice and guidance on a range of topics
- Not applicable
- Other (please specify below)

15 Young people - what help and support, if any, do you need?

Please select **all** that apply

- Being fostered or adopted
- Bullying and peer pressure
- Caring for a parent or brother/sister
- Contraception
- Disagreements at home
- Drugs, alcohol, smoking/vaping
- Exploitation
- Finding things to do
- Information about keeping safe online
- Information on health and wellbeing, such as healthy eating, exercise, smoking
- Information to help my relationships with friends or family
- Information to improve my emotional and mental health eg anxiety, self-esteem, eating disorders, self-harm, anger management
- Leaving care
- Living independently
- Living with a physical disability
- Living with autism or ADHD
- My sexuality or gender
- Pregnancy and being a parent
- Puberty
- Sex and relationships
- Starting or changing school, college or university
- Work, training and volunteering
- Not applicable
- Other (please specify below)

16 Professionals - what help and support do you think Family Hubs should prioritise?

Anything else?

17 Is there anything else you'd like to tell us that hasn't been covered in the previous questions?

If so, please use the comments box below:

Get involved

18 Do you consent to being contacted by Nottinghamshire County Council to help develop new Family Hub networks?

If yes, please provide your details

*Please select only **one** item*

Yes No

Your name:

Your email address:

Your telephone number:

The Family Hubs service will contact you as we develop a Hub in your local area. If you would like to withdraw your details at any time, please contact EarlyHelpReview@nottsc.gov.uk.

19 Do you want to be entered into the prize draw to win a £150 Love to Shop Voucher?

Please select only **one** item

- Yes - I consent to being contacted by Nottinghamshire County Council to inform me if I have won the prize draw
- No

Your name:

Your email address:

Your telephone number:

The prize draw winner will be contacted at the survey closure date. The information you provide will be used solely for this purpose.

Thank you for taking the time to complete this survey

Please return your completed copy to a member of staff in any Nottinghamshire children's centre, young people's centre or Inspire library.

